

'At a glance' summaries

How to interpret the results August 2017



CONSIDERATION OF ACTIVITY CLUSTERS ON HOLIDAY TO ENGLAND

TOP 2 BOX (DEFINITELY WOULD OR VERY LIKELY TO) CONSIDERATION OF ACTIVITY CLUSTERS ON HOLIDAY TO ENGLAND AND INDEXING AGAINST "GLOBAL" TOP 2 BOX SCORES, BOTH COLUMNS SHOW / BASED ON NORMALISED DATA

ACTIVITY CLUSTER

DEFINITELY / VERY LIKELY

INDFX CONSIDERATION

Consideration of activity clusters ranked on definitely would or very likely to consider. Indexing highlights differences vs. the 10market average. An index score of 100 means the market is on par with this average, an index score above 100 indicates that the cluster is considered more within the market in question ...

Experiencing rural life & scenery	67%	110
Attending cultural / music / sports events	44%	82

.... whereas an index score below 100 indicates that the cluster is considered less within the market relative to the "global" average.

MOST CONSIDERED ACTIVITIES ON HOLIDAY TO ENGLAND AND IMPORTANCE VS. CHOOSING ENGLAND

TOP 2 BOX (DEFINITELY WOULD OR VERY LIKELY TO) CONSIDERATION OF ACTIVITY ON HOLIDAY TO ENGLAND) AND TOP 2 BOX (SOLE/VERY IMPORTANT REASON) IMPORTANCE OF ACTIVITY VS. CHOSING ENGLAND INDEXED AGAINST AVERAGE IMPORTANCE OF ACTIVITIES

ACTIVITY

DEFINITELY / INDEX VERY LIKELY IMPORTANCE

Consideration of <u>activities</u> ranked on definitely would or very likely to consider. The indexing of importance indicates whether a given activity is more or less important as a consideration driver. Here an index score of 100 indicates that the activity is of average importance as a driver of consideration vs. the importance of all activities within the market. Conversely, an index score above 100 indicates that the activity is of above average importance ...

Trying local food & drink specialities	70%	137

... and an index score below 100 indicates that the importance of the activity in question is average relative to all activities within the market.



List continues overleaf



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Snapshot summary of the most defining characteristics of the market, typically majoring on skews relative to the 10-market average or calling out key findings relating to consideration of activities / clusters and the importance of the latter in driving consideration of England.

Detailed explanation of indexing and the colour coding applied to index scores to highlight more or less pronounced differences relative to the 10-market average or the in-market average.

The demographics block calls out any major skews in the demographic make up people who have booked an England holiday already, indexing scores within sub-groups against the total for the market.

DEMOGRAPHICS SKEWS: % ALREADY BOOKED ENGLAND HOLIDAY INDEXED VS. MARKET TOTAL

18-34	35-54	55+	Male	Female	AB	C 1	C2DE
7%	4%	5%	7%	5%	6%	5%	6%
135	69	85	118	82	105	84	116

MARKET SUMMARY (EXAMPLE)

- Most likely reflecting the older demographic skew, action and outdoor activity clusters are not found majorly appealing, whereas rural life and scenery appeals more
- Aside from the classic drivers (famous places, buildings & historic monuments), the prospect of exploring villages / rural areas and local food / drink specialities have the greatest impact on consideration of England
- As a driver contemporary culture punches about its weight, but in terms of consideration, this isn't a key activity

INDEXING

Indexing shows relative differences, e.g. against the global average or the average importance of activities. An index score of 120 next to a 60% score indicates a global average of 50% as does an index score of 80 next to a 40% score.

COLOUR CODING OF INDEX SCORES

Index scores have been colour coded to highlight smaller or greater differences. =strong under-indexing (index <80), =moderate under-indexing (index 80-89), =moderate over-indexing (index 110-119) and =strong over-indexing (index 120+)

SOURCE

Online survey of 1,640 respondents. Fieldwork carried out between [02.17] and [03.17].



IMPORTANT FACTORS WHEN TAKING HOLIDAYS GENERALLY & ENGLAND DELIVERY AGAINST THESE

TOP 2 BOX IMPORTANCE (VERY IMPORTANT / EXTREMELY IMPORTANT) GENERALLY, AND INDEXED AGAINST GLOBAL IMPORTANCE, COMPARED TO TOP 2 BOX ENGLAND DELIVERY AGAINST THIS (SCORED 6 OR 7 WHERE 7 MEANS ENGLAND IS A REALLY GREAT PLACE FOR THIS)

IMPORTANT WHEN TAKING HOLS	DEFINITELY/ VERY LIKELY <u>GENERALLY</u>	INDEX VS GLOBAL	DEFINITELY / VERY LIKELY <u>ENGLAND</u>	DIFF VS GENERALLY
Enjoying the natural world / scenery	77%	108	53%	-24%

Comparison of important factors when it comes to choosing a destination generally and England specifically. Expressed in terms of extremely important or very important and indexed vs. the "global", 10-market average to highlight instances where a factor or "need" is more or less important in the market relative to the 10market average. The difference – expressed in percentage points – between what's important generally and when it comes to choosing England draws attention to areas where England suffers from a "capabilities gap" vs. areas where England is in a position of relative strength. **Consideration of locations** indicates preferences for London vs. other England locations. Scores indexed to highlight differences vs. the 10-market average...

LOCATIONS CONSIDERED IN ENGLAND		INDEX VS GLOBAL
London	84%	103
Coastal or beach locations	71%	116

... meaning that an index over 100 indicates a stronger preference for that location relative to the "global", 10-market average (and vice versa).

Modern towns and cities (i.e. outside London) 41%

QUALITATIVE SUMMARY

Additional observations from supplementary qualitative interviews conducted as part of this research programme

maruleo

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Market level data August 2017



ATTITUDE TOWARDS TAKING A HOLIDAY TO ENGLAND IN FUTURE 20%

Would definitely	Actively
consider	conside

58%

England holiday already booked

NET England consideration

95%

CONSIDERATION OF ACTIVITY CLUSTERS ON HOLIDAY TO ENGLAND

TOP 2 BOX (DEFINITELY WOULD OR VERY LIKELY TO) CONSIDERATION OF ACTIVITY CLUSTERS ON HOLIDAY TO ENGLAND AND INDEXING AGAINST "GLOBAL" TOP 2 BOX SCORES, BOTH COLUMNS SHOW / BASED ON NORMALISED DATA

ACTIVITY CLUSTER	DEFINITELY / VERY LIKELY	INDEX CONSIDERATION
Visiting famous / iconic attractions / places	79%	92
Exploring history and heritage	73%	95
Experiencing rural life & scenery	71%	122
Experiencing city life	69%	84
Outdoor leisure pursuits	63%	112
Attending cultural / music / sports events	60%	92
Challenge and / or action	47%	99

Famous and iconic places / historic monuments are key, but food in a broad sense (local through to gourmet) is another driver that significantly impacts consideration

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MOST CONSIDERED ACTIVITIES ON HOLIDAY TO ENGLAND AND IMPORTANCE VS. CHOOSING ENGLAND

17%

TOP 2 BOX (DEFINITELY WOULD OR VERY LIKELY TO) CONSIDERATION OF ACTIVITY ON HOLIDAY TO ENGLAND) AND TOP 2 BOX (SOLE/VERY IMPORTANT REASON) IMPORTANCE OF ACTIVITY VS. CHOSING ENGLAND INDEXED AGAINST AVERAGE IMPORTANCE OF ACTIVITIES

ACTIVITY (1-10 of 40)	DEFINITELY / VERY LIKELY	INDEX IMPORTANCE
Seeing world famous or iconic places	78%	160
Visiting a castle/palace/historic house	75%	127
Trying local food & drink specialities	75%	146
Visiting a historic monument	73%	152
Having a gourmet meal	72%	140
Short (< 2hrs) country or coastal walk	71%	91
Food & drink tour or attraction	70%	118
Visiting a National Park	68%	118
Visiting a museum	68%	118
Event associated with local traditions	68%	114

List continues overleaf ...



6

MOST CONSIDERED ACTIVITIES ON HOLIDAY TO ENGLAND AND IMPORTANCE VS. CHOOSING ENGLAND

ACTIVITY (11-20 of 40)	DEFINITELY / VERY LIKELY	INDEX IMPORTANCE
Long (> half day) country or coastal walk	67%	106
Shopping for locally made products/craft	66%	101
Exploring villages / rural areas	65%	106
Visiting a theme park	64%	120
Visiting contemporary culture attraction	63%	113
Visiting a park/garden	62%	100
Visiting an art gallery	59%	89
Visiting a religious building	59%	104
Watching wildlife in natural environment	59%	109
Shopping for luxury or designer products	58%	100

DEMOGRAPHICS SKEWS: % ALREADY BOOKED ENGLAND HOLIDAY INDEXED VS. MARKET TOTAL

18-34	35-54	55+	Male	Female	AB	C1	C2DE
20%	16%	14%	16%	18%	19%	16%	14%
116	96	81	96	104	112	95	79

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MARKET SUMMARY

- Although the city and what it offers is widely considered, the strongest skew relative to the cross market average is on consideration of rural life / scenery
- Aside from classic drivers famous places / buildings and historic monuments local food / drink and gourmet meals are key drivers when it comes more specific activities

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SOURCE

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