Short Term Rentals trends from Lighthouse

August 2024

VisitBritain/VisitEngland Research



August 2024 | Month on month growth continues across performance metrics, with stability in the most popular UK cities, and Europe gaining share, following the pattern of last summer

- In August we see month on month growth across all performance metrics, with supply, reserved nights, and ADR higher than the same month in 2023. However, occupancy rates and revenue per property remain down year on year.
- From July to August, the most popular UK cities by nights reserved saw minimal ranking changes, with the top 8 remaining stable and Norwich and Glasgow changing places in 9th and 10th place.
- The share of reviews by global regions also changed, with Europe gaining share month on month, and the Americas and APAC losing share. This mirrors the pattern seen in August 2023.
- We still see the West Midlands, East Midlands, and North East displaying the strongest growth vs. 2019 across supply and nights reserved, with Scotland the only destination dipping below 2019 levels when it comes to supply.



About this data



Lighthouse (formerly Transparent Intelligence) track over 35 million vacation rental listings worldwide and maintain a proprietary database of hundreds of thousands of reservations tracked by month. Listings on the four major short term rental platforms are tracked: Airbnb, Booking.com, Vrbo and TripAdvisor. Listings data is deduplicated when the same property is being advertised on more than one platform.

The UK Government defines a short term rental property as 'a dwelling, or part of a dwelling, provided by a host to a guest, for use as accommodation other than the guest's only or principal residence, in return for payment, in the course of a trade or business carried on by the host'.

VisitBritain/VisitEngland receives this data on a monthly level, with metrics covering the overall supply of short term rental properties across the UK, as well as a selection of performance metrics. We are also able to gather some learnings about the types of trips taking place. Historical data is available back to 2019, with future performance also available for up to 1 year in the future. We have limited future performance data shown in this report to three months in the future in order to ensure reliability, based on guidance from Lighthouse.

Caveats for Lighthouse data:

- Lighthouse estimates that roughly 20% of the global demand for accommodation in 2021 was driven by short-term rentals, meaning that the data in this report should ideally be considered in tandem with insights that VisitBritain/VisitEngland receives on the <u>performance of serviced</u> accommodation in England in order to gain a fuller picture.
- Please note that all data in this report is based on listings from Airbnb, Booking.com, Vrbo, and TripAdvisor, apart from guest origin data from slides 16-19, which is from Airbnb only.
- Patterns in supply and performance may be impacted by existing regulations relevant to the short term rental sector which currently differ across the UK. Read more on regulations in Scotland and London, and the soon to be established registration scheme across England.

This report can be freely shared, as long as Lighthouse is cited as the source.

This report is based on data which is up to date as of the end of August 2024.

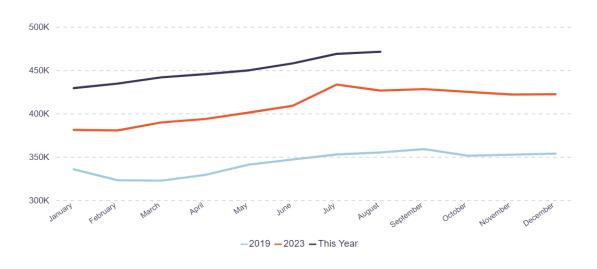


Latest trends

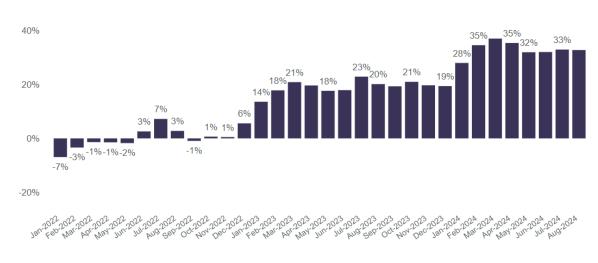


Supply | Overall volumes have increased throughout 2024

Total supply of short term rental properties in the UK (000s)



Percentage change in supply of short term rental properties vs. 2019



- The supply of short term rental properties across the UK continues to remain above 2019 levels and is increasing above 2023 levels, however May to August has seen a slight slowdown in growth compared to earlier in the year.
- Growth vs. 2019 grew to 33% in August, on par with July, with over 471,000 short term rental properties across the UK in August.



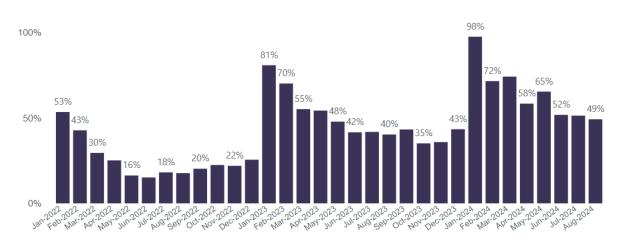
Reserved nights | Volume of nights grows year on year

Total nights reserved in short term rental properties in the UK (millions)

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—2019 —2023 — This Year — On the Book *

Growth in nights reserved in short term rental properties vs. 2019



- January 2024 saw a particularly strong boost in the volume of nights reserved, at 98% growth vs. 2019, but slower growth has been seen in subsequent months within 2024.
- 7.3 million nights were reserved in short term rental properties in August 2024. Looking to the months ahead, 3.5 million nights have been reserved for September 2024 and 3.7 million nights for October 2024 as of the end of August 2024.

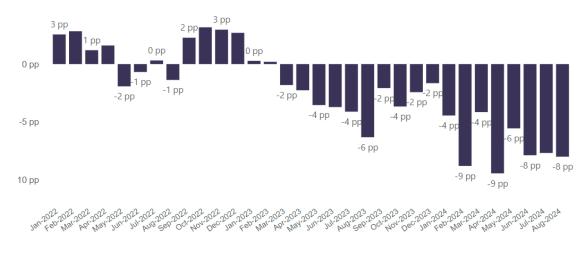


Occupancy | Occupancy rates on par with last year

Occupancy rates for short term rental properties

40% January February March Novy June July August September October Movember December — 2019 — 2023 — This Year — On the Book *

Percentage point change in occupancy rates for short term rental properties vs. 2019



- Most of 2023 saw occupancy rates decline compared to 2019, with the largest decline was seen in August at -6 percentage points. This
 dip was exceeded in February 2024, and once again in April 2024 (-9 and -10 percentage points).
- Occupancy rates were stable in August 2024 compared with a year earlier, at 56% (vs. 57%), with 27% occupancy achieved so far for October 2024 from bookings made before the end of August 2024.



^{*}Occupancy rates based on bookings in future months as of July 2024. We can expect occupancy to increase in the future as more bookings are made. Occupancy rates are calculated based on the sum of booked nights divided by the sum of available nights, accounting for nights which are not available for check in because of cleaning/maintenance/property owner occupying the property.

Average daily rate and revenue per property | Growth in both metrics from July to August



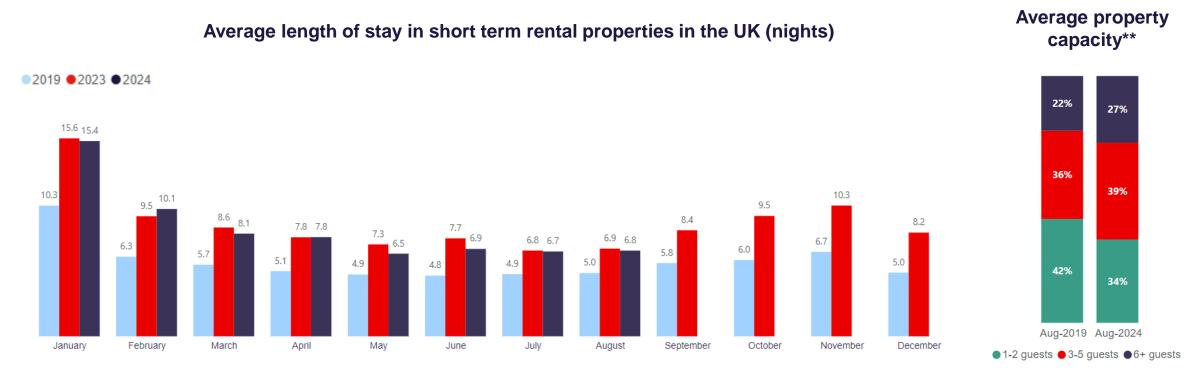
- ADR and average revenue for short term rental properties exceeded 2019 levels throughout 2023, and this has continued within 2024. ADR grew by 83% in August 2024 vs. the same month in 2019, with average revenue growing by 46% in that time. This growth outpaced the rate of inflation during the same period (24%). Both metrics saw growth between July and August.
- ADR in August 2024 was £284, with ADR associated with bookings in future months set to decrease for September but rise again in October and November.
- Average revenue per property in August 2024 was £3,911. Average revenue associated with stays 'on the book' in the upcoming months as of August 2024 continues to be volatile.





^{*}Average daily rate for bookings in future months as of July 2024. Metrics may change in the future as more bookings are made.

Trip characteristics | Average length of stay stayed stable in August, following seasonal pattern



- The average length of stay in short term rental properties exceeded what was seen in 2019 throughout 2023, and this has continued in 2024, with an average stay of 6.8 nights in August. The longest length of stay each year tends to be seen in January, with declines over the summer and some growth again in the latter months.
- The average property capacity booked by guests in August 2024 is larger compared to the same month in 2019, which may suggest a boost in party size. The proportion of properties booked which cater for 1-2 guests decreased by 8 percentage points compared to 2019.



UK destination trends

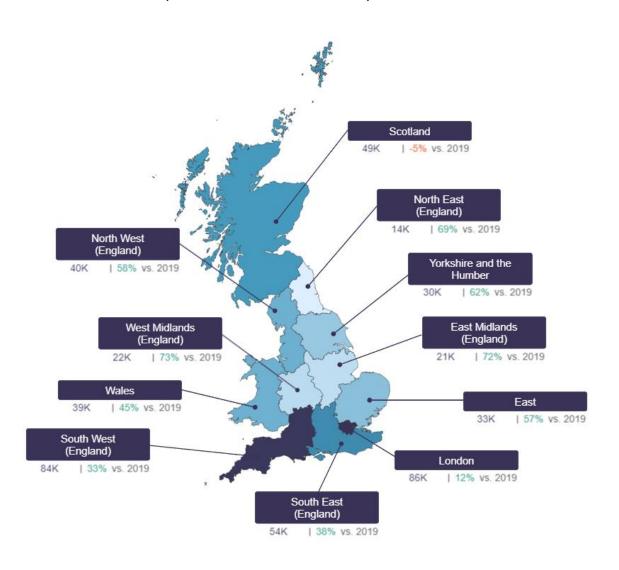


Supply | Growth vs. 2019 seen across UK regions apart from Scotland

Change in total volumes of properties vs. the same months in 2019

UK Regions	Aug-2023	Sep-2023	Oct-2023	Nov-2023	Dec-2023	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024	Aug-2024
East	39%	37%	39%	38%	39%	51%	56%	60%	59%	55%	57%	57%	57%
East Midlands (England)	52%	51%	53%	51%	51%	67%	71%	73%	71%	68%	71%	71%	72%
London	-4%	-6%	-3%	-3%	-3%	3%	12%	18%	14%	5%	9%	13%	12%
North East (England)	46%	47%	50%	49%	48%	59%	67%	70%	71%	71%	65%	68%	69%
North West (England)	42%	42%	43%	42%	42%	49%	56%	57%	57%	56%	56%	59%	58%
Scotland	-3%	-5%	-4%	-8%	-9%	-6%	-1%	-0%	-0%	-2%	-5%	-4%	-5%
South East (England)	26%	24%	26%	26%	25%	32%	40%	40%	39%	37%	37%	38%	38%
South West (England)	24%	24%	25%	23%	23%	34%	39%	38%	36%	38%	34%	33%	33%
Wales	30%	32%	30%	29%	30%	38%	44%	48%	48%	44%	46%	43%	45%
West Midlands (England)	49%	48%	50%	48%	50%	74%	78%	81%	79%	71%	70%	72%	73%
Yorkshire and The Humber	43%	43%	45%	42%	44%	60%	60%	64%	62%	60%	65%	61%	62%

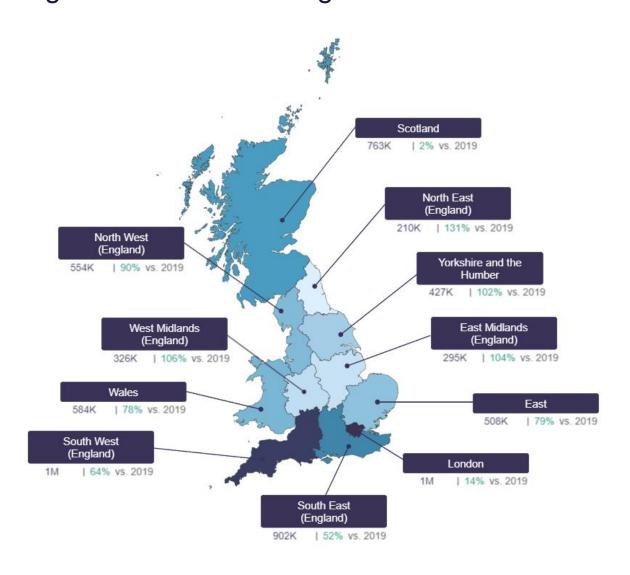
Supply in August 24 | Strongest growth in supply vs. 2019 seen from the West Midlands, East Midlands, and North East



- Looking across the UK in August 2024, supply of short term rental properties is most likely to be clustered in the South West and London. These destinations hold 84,000 and 86,000 properties respectively.
- The lowest number of short term rental properties are found in the North East, East Midlands, and West Midlands.
- In August 2024, all UK destinations apart from Scotland (-5%) are seeing growth in supply vs. the same month in 2019. The most growth is seen in the West Midlands (+73%), East Midlands (+72%), and the North East (both +69%).



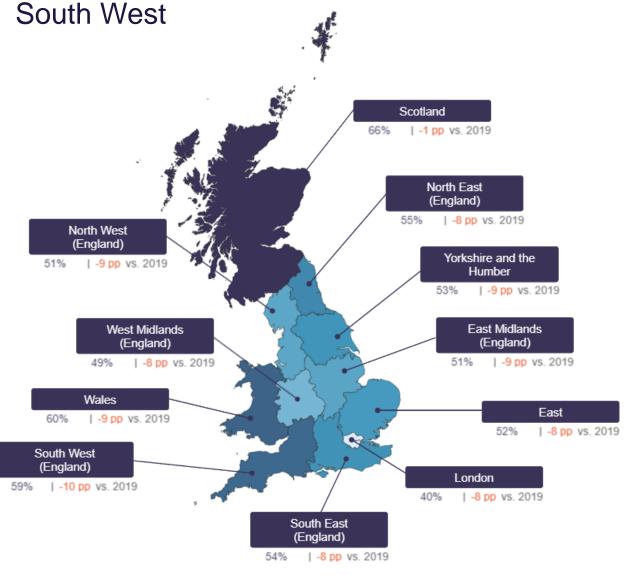
Reserved nights in August 24 | North East and East Midlands seeing strongest growth in reserved nights vs. 2019



- The spread of nights reserved across the UK follows a similar trend to that of supply, with the most nights being reserved in London, the South West and the South East in August 2024 (1 million, 1 million and 902k respectively).
- The lowest number of nights were reserved in the North East, East Midlands and West Midlands in that month.
- The volume of nights reserved was significantly higher across the UK in July 2024 compared to the same month in 2019, with the most growth being seen from the North East (131%), West Midlands (106%) and East Midlands (104%).



Occupancy in August 24 | Highest occupancy rates in Scotland, Wales and the



- Trends in occupancy rates across UK destinations in August differ compared to those seen for supply and nights reserved.
- The highest rates of occupancy are seen in Scotland (66%), followed by Wales (60%) and the South West (59%).
- The lowest rates of occupancy are seen in London (40%) and the West Midlands (49%).
- No regions experienced an increase in occupancy rates vs. 2019, with the South West seeing the steepest decline at -10 percentage points.



Top cities | City ranking remaining stable between July and August



- In August 2024, the most popular UK cities when it comes to nights reserved in short term rental properties were London, Edinburgh, and Bristol. From July to August, the top 10 cities remained stable with Norwich gaining rank and Glasgow dropping down 1 place.
- When comparing the top 10 UK cities in August 2024 with the same month pre-COVID, Bristol, Birmingham, Liverpool and Norwich all gained ranks.



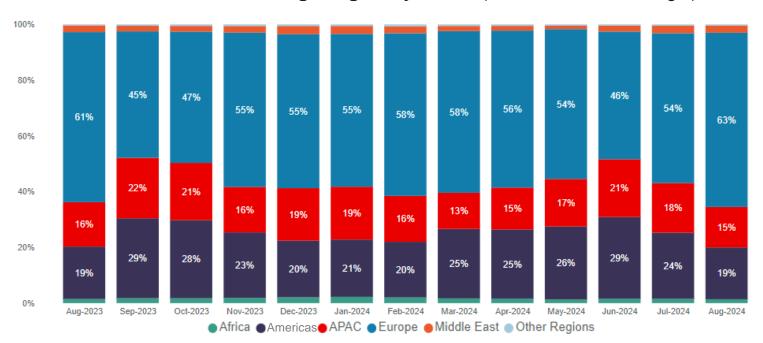
Guest origin trends

Note: Guest origin data is extracted from information on the public profile of guests who review their stays on Airbnb. The dates included in the data are relevant to the dates of the stay being reviewed. This data can help us estimate the prominence of different origin markets among those booking short term rental properties. Airbnb estimates that two thirds of guests leave reviews, however there is no data available on whether certain origin markets are more likely to leave reviews than others. We also cannot control whether origin information included on a guest's profile is inaccurate or out of date.



Overview | Americas and APAC lose share as we move into August but mirror trends from a year ago





Top origin markets (Aug 24)*

Rank	Country
1	United Kingdom
2	United States
3	Germany
4	France
5	Australia
6	Spain
7	Netherlands
8	Italy
9	Canada
10	Switzerland

- Information from guest reviews suggests that inbound travellers from Europe (excluding the UK) were the most dominant in 2023 and in 2024 so far, with this region holding a higher share when comparing July and August (54% vs. 63%), but the Americas and APAC losing share.
- When comparing origin trends in August 2024 with the same month in 2023, we can see very similar trends.
- In August 2024, the top five international origin markets who left reviews for short term rental properties were the United States, Germany, France, Australia and Spain.



In detail | In July, Saudi Arabia led for reviews

Number of reviews vs. same period in 2019

- The growth seen in the number of reviews left by domestic travellers increased between June and July (7% vs. 10%).
- In July 2024, the inbound markets seeing the strongest growth in the volume of reviews left were Saudi Arabia, Brazil, UAE and Norway.
- Many markets saw declines vs. 2019, with this being most marked from Russia (-73%), and China (-54%).

Please note: due to an expected lag in travellers leaving reviews after their trips are over, this report will show market level reviews one month behind the data available in order to showcase a more robust trend

Market	Jan-2024	Feb-2024	Mar-2024	Apr-2024	May-2024	Jun-2024	Jul-2024
Australia	-13%	-4%	7%	-3%	5%	-5%	-13%
Austria	-4%	-11%	14%	-21%	26%	-13%	-3%
Belgium	-4%	-6%	-27%	-12%	54%	-26%	-1%
Brazil	26%	41%	26%	32%	34%	9%	12%
Canada	-16%	-24%	-18%	-11%	-11%	-17%	-22%
China	-59%	-55%	-51%	-64%	-44%	-61%	-54%
Denmark	-34%	-28%	-17%	-38%	-17%	-23%	-15%
France	-12%	-17%	-11%	-5%	15%	-23%	-11%
Germany	-11%	-28%	-21%	-15%	27%	-12%	-8%
Hong Kong	-17%	-19%	11%	-5%	11%	2%	-13%
India	35%	20%	23%	20%	17%	-6%	-7%
Italy	-7%	-17%	-20%	-11%	-9%	-14%	-7%
Japan	-27%	-36%	-33%	-28%	-32%	-27%	-24%
Netherlands	2%	-3%	-22%	-13%	32%	4%	0%
New Zealand	13%	10%	8%	-2%	5%	-9%	-3%
Norway	-35%	-33%	-21%	-19%	14%	-12%	11%
Qatar	35%	21%	2%	-26%	40%	6%	-1%
Russia	-70%	-70%	-66%	-60%	-75%	-67%	-73%
Saudi Arabia	31%	57%	14%	-3%	142%	62%	53%
South Korea	-56%	-48%	-44%	-31%	-18%	-44%	-43%
Spain	-4%	-4%	-5%	-24%	-13%	-10%	-15%
Sweden	-31%	-34%	-36%	-24%	-17%	-26%	-22%
Switzerland	-11%	-15%	-17%	-0%	6%	-14%	4%
United Arab Emirates	-0%	11%	3%	6%	23%	-5%	11%
United Kingdom	11%	8%	7%	4%	6%	7%	10%
United States	-27%	-24%	-24%	-8%	-19%	-12%	-13%